



## Electric Aggregation FAQs

### What is NOPEC?

NOPEC is a natural gas and electric energy aggregation representing hundreds of thousands of residential and small business customers in 240+ Ohio communities. We use bulk-buying techniques to purchase competitively priced electricity and natural gas and then supply that power to our customers. Since 2001, we have saved our customers hundreds of millions of dollars on their energy costs.

### If I join NOPEC's electric aggregation, who will deliver my power, read my meter, send my bill, and respond to emergencies such as power outages?

Your local electric utility is responsible for the delivery of electricity to your home or business. It will also continue to read your meter, send your bill, and restore power after an outage.

### I am currently with another supplier but would like to join NOPEC's electricity program. What are my options?

Check with your current supplier to determine any early termination fees that may be a part of your contract with them. If you decide to leave before the end date of your contract, you may be subject to those fees. Call NOPEC's Customer Care Center at 855-667-3201 (855-NOPEC01) to enroll.

### Are there any cancellation fees for the electricity aggregation program?

No, you may terminate the agreement at any time without penalty. You will have to pay for the electricity supplied by NOPEC until the date of the switch, but there is no early termination fee.

### Can I remain on budget billing?

Call NOPEC's Customer Care Center at 855-667-3201 (855-NOPEC01) for more information about budget billing.

### Who is NextEra Energy Services Ohio, LLC?

NOPEC buys electricity and natural gas in bulk from NextEra Energy Services Ohio, LLC, a subsidiary of NextEra Energy, Inc., a trusted group of companies with more than 80 years of performance excellence, exceptional credit ratings, and financial stability.

### What is NOPEC's Standard Program Price?

All eligible customers in a NOPEC member community are automatically enrolled in NOPEC's Standard Program Price, a competitive rate that leverages the bulk buying power of 240+ member communities. View the current Standard Program Price at [www.nopec.org/checkrates](http://www.nopec.org/checkrates).



### **Are there other pricing options?**

Yes. NOPEC offers plenty of rate options for customers to choose from, including 12- and 24-month Fixed Term, Monthly Variable, and even 100% Renewable products. The Monthly Variable Price is a percentage off the utility's Price to Compare (PTC). Enrollment in this program is limited and subject to availability. For more information, contact NOPEC's Customer Care Center at 855-667-3201 (855-NOPEC01).

### **Does NOPEC have a green energy product?**

The electricity supplied by NextEra Energy Services Ohio, LLC to NOPEC's electric aggregation for the Standard Program Price and Monthly Variable Rate includes EarthEra® Renewable Energy Credits (RECs) equal to the quantity of RECs required by the Ohio Renewable Portfolio Standard (RPS). Additional product options, including REC content for 100% of the customer's energy usage, are also available at [www.nopec.org/checkrates](http://www.nopec.org/checkrates).

EarthEra® RECs are national voluntary RECs created by wind or solar energy projects located in North America. The EarthEra® program was established by NextEra's affiliate, NextEra Energy Resources, to provide an innovative way for businesses and consumers to support the development of renewable energy resources. For more information, visit [www.nopec.org/RECs](http://www.nopec.org/RECs).