

The Community Connections Program can help low-income customers reduce their electric use and keep their homes more comfortable in both winter and summer

- **In-home energy audit & energy education**
 - Energy-efficient lighting and smart power strips
 - Appliance testing and possible replacement
 - Electric water heat saving measures
- **Electric heating/cooling measures by BPI certified contractors**
 - Safety measures and repairs
 - HVAC system replacement
 - Attic and/or wall insulation
- **Implementation partner - Ohio Partners for Affordable Energy (OPAE)**
 - Management, training and guidance provided by FE



Eligibility Guidelines

- Customers are automatically eligible if qualified and approved for Ohio Home Weatherization Assistance Program (HWAP), the Percentage of Income Payment Plan (PIPP), Home Energy Assistance Program (HEAP) or income-qualified at or below 200% of Federal Poverty Guidelines
- Named customer of record is either the homeowner or renter of an individually metered or master metered property served by the Companies
- Landlord agreement is required for renters, granting contractor permission to install energy-saving home improvements
- Premise has not received Community Connection services within the last 5 years
- No payment is required for these services/installations for qualified customers

2018 - 2019 Federal Poverty Income Guidelines	
Household size	Total Household Income for 12 months (200%)
1	\$24,280
2	\$32,920
3	\$41,560
4	\$50,200
5	\$58,840
6	\$67,480
7	\$76,120
8	\$84,760
each add'l person	\$8,640

Applying for Community Connections

- To apply, visit or contact one of the 20 Community-based agencies listed on FirstEnergy's Community Connections website located at: **www.energysaveohio.com**

